

Vitrectomy Equipment Rental Options

Your eye health is important to us. We want to make sure you have the best outcome after your retina surgery. You will find a list of companies below who have the necessary equipment to keep you comfortable after your surgery. You will need to contact your insurance company to verify coverage.

1. Carelinc

616-249-2273 for Grand Rapids & Grandville location, refer to handout for other locations.

Package pricing

10-day rental minimum \$150, \$15/day for additional days

Shipping Info

Products will typically be delivered within 3 days if no items are on backorder.

Insurance/ Reimbursement

Medicare, Medicaid = private pay

Rental Notes

Must have a prescription from MD.

Very limited success getting insurances to cover, with exception to Priority Health.

2. Comfort Solutions

For ordering: 1(877)470-3455

Package pricing

\$225 first week- \$145 second week. It includes the chair & face supports, extra pads, covers, and a 2-way mirror

Shipping Info

Next-day shipping & free return-shipping included within 48 United States

Insurance/ Reimbursement

Please note that Medicare & Medicaid DO NOT cover the cost of face down recovery equipment rental. Comfort Solutions provides all necessary documentation needed to help with insurance reimbursement for renting our face down recovery chair set. Our offices are staffed with customer service professionals who work with both patients and physician offices in insurance matters and have experience with many insurance company reimbursement policies including Medicare, Aetna, Blue Cross/Blue Shield, United Health Care, Cigna, AARP Medicare Complete and most other major insurance carriers.

Rental Notes

May reserve online or order by phone. All vitrectomy equipment rental services are charged to the patient and are due at the time of services unless other arrangements have been made. The patient is responsible for filing all claim documentation with his or her insurance provider.

3. McFee Medical Technologies

1-800-669-5323

Package pricing

Individual pricing for seated support \$166, tabletop support \$108. Rental packages (1 week minimum) range from \$147-307.

Shipping Info

Process your order on the same-day if received by 5pm EST. All orders include free ground shipping and are delivered directly to your home or place of recovery.

Insurance/ Reimbursement

McFee Technologies has been informed by Medicare that the post-operative Vitrectomy support equipment, which we provide is “Not Reasonable and Necessary” and will not be covered. Medicare will deny all payments for this equipment. McFee is an out-of-network provider of durable medical equipment, therefore, the rental is the patient’s responsibility. As a courtesy, we can file a paid claim to your insurance plan for possible reimbursement to the member. It is required to sign the Authorization to Release Healthcare Information and Rental Terms (FOUND ON MCFEE WEBSITE)

Rental Notes

Offers **short-term** rentals of face down recovery equipment.

4. OWL Leasing

800-916-4592

Package pricing

1 week minimum, Packages range from \$217-\$307

Shipping Info

Standard Ground Shipping is FREE. Overnight or Next Day shipping services are available for an additional fee. Ground shipping fees for normal weekday delivery are built into the first week's rental fee. This includes shipping to you and shipping back to us.

Insurance/ Reimbursement

Medicare does not cover the rental costs of these products.

Rental Notes

Each situation is unique with commercial insurances. Please call your insurance company for specific information regarding coverage. With commercial insurance, we will submit your claim for you, along with a letter of medical necessity from your surgeon. OWL Leasing is an out-of-network non-participating provider. OWL Leasing will submit your paid invoices, along with a letter of medical necessity to your commercial insurance. Since OWL Leasing is an out of network non-participating provider, your insurance will then respond to you. We recommend you contact your insurance company for specific information regarding coverage.

**** It is the patient's responsibility to contact insurance provider prior to rental to determine if eligible for reimbursement.**